Profile of Mr. IJ Thomas

Corporate, Soft Skills and Language Trainer

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Summary: Based in Vadodara, Gujarat State/

Delivered trainings across India and abroad / Clients from the Manufacturing, Services, IT Finance and Education sectors.

Before starting off as a Freelance Trainer, I last worked as a Client Service Manager for O&M Advertising (www.ogilvy.com), a reputed, communication MNC.



With the winners of a training programme competition of a major, Retailing Software Developer

Post-graduation in Management from the Pondicherry Central University (1996). Certified Language Trainer from the Cambridge University and Diploma in Training from ISTD.

Interactive and Energetic Training Approach:

- Trained blue and white collar employees in <u>English</u>, <u>Hindi and Gujarati</u>. Fluent in Tamil, Telugu and Malayalam too.
- Enabled training and coaching that helped corporates to achieve success using Behavioural Training principles for Leadership, Team Building, Sales and Marketing, Soft Skills, English Language and Personality Development in India and abroad.
- Training methodology followed is the "Learning by Doing with Fun' approach. Training programmes are action packed and activity based, enabling learners to effectively recall and implement the objectives.
- Training provided to small and as well as large groups.
- Robust work experience in servicing varied industries at Ogilvy & Mather (O&M Advertising), Madison Avenue, New York, based communications MNC in India (www.ogilvy.com).

Certifications:

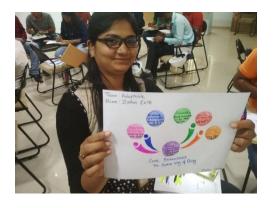
- <u>Master's Degree in Management</u> (with specialization in International Marketing) from the Pondicherry Central University, 1996.
- Bachelors in Science (Chemistry) from the MG University, Kerala, 1994
- Certified Cambridge University English language Teachers' Knowledge Test (TKT) Module 1, 2, 3 High Band Certification, 2017. Also certified 9 Bands in the Cambridge Business Language Test.
- Diploma in Training and Development from the Indian Society of Training and Development (ISTD) 2018.

How Training Programmes by IJ Thomas Benefited Companies across Industries

Client: Large Pharmaceutical Multinational with plants across Ahmedabad, Vadodara and Ankleshwar

Topic: Teamwork, Integrity and Leadership: Behavioural Training for Productivity: Trained 4000 employees on standardised core behaviours that would improve quality, teamwork and overall productivity



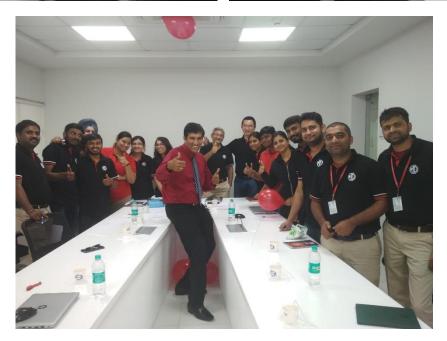


Client: Automobile manufacturer: The company needed teams to work cross-culturally so that workforces from China and India worked harmoniously.

Training Topics: Team Building, Overcoming differences, Emphasising similarities







Client: MNC Steel Manufacturer: Managerial Effectiveness for Senior Managers: To motivate its middle and senior level managers, this company wished to create an engaging and motivational Managerial Effectiveness programme. The feedback, 'Mr. Thomas brings change from the heart' sums up the effectiveness of the fun-filled training.





- Client: Germany based speciality, chemical manufacturer: To improve decision making and creativity, this company conducted a One Day Session on 'Creativity' to enable its managerial teams to be trained on how to bring creativity to its problem solving process.
- Client: Indo-Chinese Speciality Chemical Manufacturer: A 3-month, Business Communication workshop was conducted to enable managers communicate with Clients with excellence in verbal and written communication.

Information Services Sector:

- Client: Large, US based, design and production MNC:
 Topic: Train the Trainer programme for 30 in-house trainers on teambuilding and leadership
- **Client: BPO of Amazon and SBI Cards:** This firm needed associates whose communication skills were top notch. Business Communication training ensured that associates met internal benchmarks.
- Client: MNC IT Staffing: Outsources training services of its varied clients to IJ Thomas.
- Client: US based, Data Analytics Major's Indian operations: An advanced, Communication Etiquette programme was designed for their staff to interact well with US based, colleagues and clients.
- Client: UK based Retail Software Consultant: With clients like Tesco and Sainsbury's, this firm needed communication and soft skills that were at a global par. This training enabled their huge disparate workforce rise up to an acceptable standard.





Services:

Insurance: Sales and Marketing Communication coaching for Australian Insurance firm.

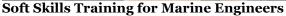
Advertising: Expertise gained from promoting various brands from the telecom, FMCG and pharmaceutical sectors

Finance: Team Building Outdoor Retreat for a pioneering Venture Capital Fund

← **Seen here** is a part of a team building initiative at an offsite venue.

Consultant and Visiting faculty for Premier Educational Institutions







Business Communication for Engineering Students

Faculty Training Programmes at Schools and Colleges



Corporate Social Responsibility (CSR) Endeavours:

- Active in corporate academic and research based projects that enable improved productivity.
- Founder of the Mazedaar Schools which provide value based education inside the slums of Vadodara. Corporates and Individuals get involved as part of their Corporate Social Responsibility activities.



"There is nothing training cannot do...

Nothing is above its reach. It can turn bad morals to good; it can destroy bad principles And recreate good ones; it can make men, angels."

- Mark Twain, Author